

———— ACADEMY ————			
Dear Valued Client, Greetings from Business Maker Academy, Inca training center for business, finance, human resources & leadership that has served more than 150,000 clients since 2003 and is an accredited learning institution of the Civil Service Commission (CSC) & PHILGEPS. You are cordially invited you to attend our training program on: PROBLEM SOLVING AND DECISION MAKING			
		Date:	
		Time:	
		Attached below are the Registration Form & the Course Brochure. We look forward to a fun and rewarding learning experience with you. Feel free to contact us for any questions or clarifications.	
		Thank you very much, BMA Management	
REGISTRATION FORM Please submit via: Email to info@businessmaker-academy.com Viber: (0912) 2231826			
Please submit via: Email to info@businessmaker-academy	y.com Viber: (0912) 2231826		
Pooking Officer Name:	ENROLLMENT DETAILS		
Booking Officer Name:	CCUEDINE		
Position:	SCHEDULE:		
Company TIM:	 Pls visit https://businessmaker- academy.com/training-schedule/ 		
Company TIN:	academy.com/training-scrieddie/		
Industry:	WEBINAR:		
Tel No:	 Duration: 2 sessions x 4 hrs. 		
Cel No:	·		
Email Address:	PM Sched: 1:30 to 5:30 pm		
T. IN. I. A. I. (16 5 III.)	Venue: Zoom		
Total Number Attendee(s) for Enrollment:	SEMINAR:		
Note: Please indicate full name below:	Duration: 2 days x 8 hrs		
Attendee 1:	Time: 9am to 5pm		
Cel No:	 Venue: 1503A West Tower, Tektite Bldg, 		
Email Address:	Exchange Rd., Ortigas Center, Pasig City		
	Philippines		
Attendee 2:	TRAINING FEE:		
Cel No:	Webinar Fee = Php 4500+VAT		
Email Address:	Seminar Fee = Php 8500+VAT		
Attendee 3:	MODE OF PAYMENT:		
Cel No:	☐ Bank Deposit:Account: Business Maker Academy, Inc.		
Email Address:	BPI SA# 4013-0306-64		
Attandag 4:	BDO SA# 000-280-622-422		
Attendee 4:	Landbank CA# 3732114830		
Cel No:	☐ Paypal: pls contact us		
Email Address:	☐ Dragonpay: pls contact us		
Attendee 5:	☐ Gcash: pls use QR code below		
Cel No:	G) GCash		
Email Address:	SCAN TO PAY HERE Businessmaker		
(More than 5 participants, pls attach extra sheet)			
Would you like to request for billing statement? ☐ Yes ☐ No How did you find us?			

Use Promo Code: ____





PROBLEM SOLVING AND DECISION MAKING

"How to Make Informed Decisions, Solve Problems & Manage Risks Confidently"

Seminar: 2 days x 8 hrs. (total of 16 hrs) **Webinar:** 2 sessions x 4 hrs. (total of 8 hrs)

COURSE DESCRIPTION:

If there is one more thing that is constant other than change, it is the existence of problems in the corporate world. That also means solutions to these problems are endless, but identifying and seeing them is the challenge. This course is designed to help corporate professionals and business leaders to see problems in a deeper perspective and identify the root causes and create action plans that can effectively solve the effects of the problems. With solutions come higher risk, this course will also manage the possible consequences and mitigate risks that can prevent solutions to succeed.

WHO SHOULD ATTEND:

Department Managers and Supervisors, Business Leaders who are decision makers in their respective units and organizations.

PERFORMANCE OBJECTIVES:

Upon completion of this workshop, participants should be able to define problems, identify root causes and provide appropriate solutions, alternatives and contingencies using prescribed methods. Participants will be able to analyze problems with the right framework and gain confidence for decision-making.

LEARNING OBJECTIVES:

By the end of this course, the participants shall be able to:

- Distinguish the actual problem from worry areas
- Apply the different identifying root cause tools and enumerate appropriate solutions
- Use the criteria method to validate the effectivity of solutions
- Mitigate risks by classifying potential problems that may arise from the solution

COURSE TOPIC HIGHLIGHTS:

- 1. Analyze the Situation
- 2. See the Issues
- 3. Clarify the Issue
- 4. Assess Priorities
- 5. Name the Next Steps
- **6.** Analyze the Problems
- 7. Focus the Problem
- 8. Identify the Details
- 9. Narrow Possible Causes
- **10.** Determine the Root Cause and Enumerate the Solutions
- 11. Analyze the Decision
- 12. Outline the Criteria
- 13. Plot Your Score
- **14.** Trust Your Choice
- 15. Analyze the Risk
- **16.** Single Out Potential Threats
- 17. Outline Likely Causes of Future Problems
- 18. Outline Preventive Actions
- 19. Name Contingencies

TRAINING INCLUSIONS:

- Live Webinars are conducted via Zoom and includes eCertificate of Completion. Printed Certificates may be requested with minimal processing fee of Php100 plus shipping fee.
- Live Seminars are conducted at BMA Training Center and includes: Certificate of Completion, Seminar Kit, Meals and Drinks. Plus: non-transferable one-time refresher seminar session within one year.

BUSINESSMAKER ACADEMY & HR CLUB PHILIPPINES