

———— ACADEMY ————			
Dear Valued Client, Greetings from Business Maker Academy, Inca training center for business, finance, human resources & leadership that has served more than 150,000 clients since 2003 and is an accredited learning institution of the Civil Service Commission (CSC) & PHILGEPS. You are cordially invited you to attend our training program on:			
		PROFESSIONAL HR OPERATIONS MANA	GEMENT
Date:			
Time:			
Attached below are the Registration Form & the Course Brochure. We look forward to a fun and rewarding learning experience with you. Feel free to contact us for any questions or clarifications.			
Thank you very much,			
BMA Management			
DECISTRATION FORM			
REGISTRATION FOI			
Please submit via: Email to info@businessmaker-academy	y.com Viber: (0912) 2231826		
	ENROLLMENT DETAILS		
Booking Officer Name:	ENNOCCIVIENT DETAILS		
Position:	SCHEDULE:		
Company:	 Pls visit https://businessmaker- 		
Company TIN:	academy.com/training-schedule/		
Industry:	M/FRIMAR.		
Tel No:	WEBINAR:		
Cel No:	• Duration: 2 sessions x 4 hrs.		
Email Address:	·		
	PM Sched: 1:30 to 5:30 pm		
Total Number Attendee(s) for Enrollment:	Venue: Zoom		
Note: Please indicate full name below:	SEMINAR:		
Note. Flease mulcate full flame below.	Duration: 2 days x 8 hrs		
Attendee 1:	Time: 9am to 5pm		
Cel No:	 Venue: 1503A West Tower, Tektite Bldg, 		
Email Address:	Exchange Rd., Ortigas Center, Pasig City		
Liliali Address.	Philippines		
Attendee 2:	TRAINING FEE:		
Cel No:			
Email Address:	Webinar Fee = Php 4500+VAT Saminar Fee = Php 8500+VAT		
Email / touress.	• Seminar Fee = Php 8500+VAT		
Attendee 3:	MODE OF PAYMENT:		
Cel No:	☐ Bank Deposit:		
Email Address:	Account: Business Maker Academy, Inc.		
	BPI SA# 4013-0306-64		
Attendee 4:	BDO SA# 000-280-622-422		
Cel No:	Landbank CA# 3732114830		
Email Address:	☐ Paypal: pls contact us		
	☐ Dragonpay: pls contact us		
Attendee 5:	☐ Gcash: pls use QR code below		
Cel No:	G) GCash		
Email Address:	SCAN TO PAY HERE Businessmaker		
(More than 5 participants, pls attach extra sheet)			
Would you like to request for billing statement? ☐ Yes ☐ No How did you find us?			

BUSINESSMAKER ACADEMY & HR CLUB PHILIPPINES

Use Promo Code: ____





PROFESSIONAL HR OPERATIONS MANAGEMENT

"A Complete Guide in Setting Up, Professionalizing, and Systematizing Your Day-to-Day HR Operations"

Seminar: 2 days x 8 hrs. (total of 16 hrs) **Webinar:** 2 sessions x 4 hrs. (total of 8 hrs)

COURSE DESCRIPTION:

This course provides practical guidelines on how to professionally manage the day-to-day operations of your organization's HR department. It illustrates standard operating procedures of the different functions of the Human Resource Department from recruiting, managing, monitoring, disciplining and dismissing employees. It provides best practices in documentation for HR purposes. It focuses on the administrative work in Human Resources.

WHO SHOULD ATTEND:

This course is best for HR Managers, Supervisors and Officers, Office Administrators, Operations Managers, Business Owners, HR Consultants and for all people who have the responsibility of developing efficient and effective HR department operations, administrative and personnel procedures for the company.

PERFORMANCE OBJECTIVES:

Upon completion of this course, participants should be able to know, use and keep the documents that are essential in HR administration. Participants will learn how to process and follow common protocols of different HR functions of the Human Resource Department.

LEARNING OBJECTIVES:

By the end of this course, the participants shall be able to:

- Assess your current HRD structure, roles, functions, and competencies to pinpoint areas for improvement
- Review team roles & assigned HRD functions
- Formulate guidelines and SOPs for your HR day-to-day operations and create your HR Operations Manual
- Identify critical steps and pertinent documents in handling employee discipline, grievance, and termination to prevent labor or turnover issues
- Apply the 5S technique in managing or updating HR records

COURSE TOPIC HIGHLIGHTS:

- 1. HRD Operations Assessment
- **2.** Structuring Your HR Department
- 3. Roles & Functions of the HR Team
- 4. Competencies of an HR Professional
- 5. Components of HRD Operations Manual
- **6.** Developing a Working HRD Operations Manual
- **7.** Reviewing Policies, SOPs, and Forms for Efficient HRD Administration
- 8. HRD Functions and SOPs
 - Interdepartmental Communication
 - Recruitment, Selection, and Hiring
 - Training & Development
 - Performance Management
 - Compensation Administration
 - Employee Discipline
 - Handling Grievances
 - Dismissals & Terminations
- **9.** HRD Documentation & Records Management
- 10. 5S of HR Files & Records
- **11.** Best Practices in HR Records Management

TRAINING INCLUSIONS:

- Live Webinars are conducted via Zoom and includes eCertificate of Completion. Printed Certificates may be requested with minimal processing fee of Php100 plus shipping fee.
- Live Seminars are conducted at BMA Training Center and includes: Certificate of Completion, Seminar Kit, Meals and Drinks. Plus: non-transferable one-time refresher seminar session within one year.

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